



**To: Our Valued Customer**  
**From: Richmond International Forest Products**  
**RE: PBB/CC Certified Underlayment**  
**Date: 3/22/2021**

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**Dear Valued Customer,**

**We hereby confirm 5.2 mm PBB/CC Certified UL Hardwood Plywood supplied by Richmond International is suitable for use in flooring applications. We stand behind this product, and are prepared to resolve any claims relating to the cost of the plywood, the cost of the vinyl overlay, and any labor costs (of up to \$20/square yard) for a period of one year from date of sale. We cannot accept claims for telegraphing of seams or other issues related to improper installation. If defective pieces are found with in a unit, Richmond International will work out a fair settlement and/or pick up the defective material.**

**Regards,**

**CONOR LARKIN JONES**

INTERNATIONAL TRADING/PURCHASING

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:: WE PROVIDE FSC & SFI CERTIFIED WOOD PRODUCTS ::

