

To: Our Valued Customer  
From: Richmond International Forest Products  
RE: 6mm pbb/cc Eco-CertPly Underlayment  
Date: 1/5/2016

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**Dear Valued Customer,**

**We hereby confirm 6mm PBB/CC Eco-CertPly Underlayment supplied by Richmond International is suitable for use in flooring applications. The “P” in the PBB/CC grade signifies we use an exterior glue type for our plywood underlayment. We stand behind this product, and are prepared to resolve any claims relating to the cost of the plywood, the cost of the vinyl overlay, and labor costs (of up to \$20/square yard) for up to 15 years from the date of sale. We cannot accept claims for telegraphing of seams or other issues related to improper installation. If defective pieces are found with in a unit, Richmond International will work out a fair settlement and/or pick up the defective material.**

**Regards,**

**CONOR LARKIN JONES**

**INTERNATIONAL TRADING/PURCHASING**

(800) 767-0111 (OFFICE)

(919) 423-8173 (CELL)

(804) 270-4547 (FAX)

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*:: WE PROVIDE FSC & SFI CERTIFIED WOOD PRODUCTS ::*

